

Have You Heard?

WINTER 2008

Welcome to Our New Newsletter!

Knowledge is power, so we hope to empower you with information about hearing, hearing loss, and hearing aids. We'll keep you up-to-date with what's happening at the Hearing Aid and Balance Center at ENT Associates of East Texas and in the hearing health care industry. In today's technological world, changes and improvements abound.

We'll use this newsletter to bring you information about current hearing health care issues and new hearing aid technology. We are always looking to improve our services to you and to the community of East Texas, and we have some exciting events planned for the coming year. Watch for your quarterly newsletter. We hope you enjoy it!



903-592-3666

Visit our website for more information:
www.enttyler.com

AUDIOLOGISTS

- Janice Hart, Au.D., CCC-A
- Laurie Hicks, M.S., CCC-A
- Mary K. Roberts, M.A., CCC-A
- Sean Lowery, M.S., CCC-A
- Lesley Lee, Au.D., CCC-A

AUDIOPROSTHOLOGIST

- Fred Beam, H.I.S., ACA

SUPPORT STAFF

- Marilyn Russell
- Shannon Morse

Walk-in Hours
Wednesdays 3:00 - 6:00 p.m.
Fridays 7:00 - 9:00 a.m.
*See the back page of this newsletter for more details.

What Makes Our Practice Different and Unique?

We provide the Complete Hearing Health Care® Plan for all hearing aid purchases. This includes free batteries for life of your hearing aids, quarterly cleanings and adjustments, and yearly hearing screenings. This

plan is included with all hearing aids purchased in our office. If you did not purchase your hearing aids here and would like more details, please call us today for an appointment at 903-592-3666.

Digital Cell Phones and Hearing Aids

Have you ever wondered why you can't hear well on your digital cell phone when you're wearing your hearing aids? It's because many cell phones are not hearing-aid compatible.

(M3/T3 or M4/T4). The higher the "M" or "T" rating, the less you will experience interference.

Hearing aid wearers may experience audible interference when using a digital wireless telephone due to radio frequency emissions from the phone. Radio frequency interference does not occur for all combinations of digital wireless telephones and hearing aids. However, when interference does occur, the buzzing sound can make understanding speech difficult, communication over cell phones annoying, and—in the most severe cases—render the phone completely unusable to the hearing aid wearer.

Information about whether a wireless device is rated for hearing aid compliance can be found in three places: 1) on the display cards next to the phones in service provider operated retail stores; 2) on the packages containing wireless devices; and 3) in the product's manual or packaging insert. The packages and display cards will be labeled with an "M" and/or "T" and a rating number. Only devices that are rated for hearing aid compatibility will be labeled in this way.

A new law now requires all digital wireless phone manufacturers to provide wireless carriers with at least two cell phones with reduced radio frequency emissions. Phones that are hearing aid compatible are marked with an "M" or "T" rating of 3 or 4

If you have questions about the rating of a wireless phone, ask the service provider or device manufacturer for more information. Because these ratings do not guarantee performance, it is strongly recommended that you take the opportunity to "try before you buy" any wireless phone and to closely examine the return policy for the device and the service provider's policy on early-termination of contracts before signing up for service.

Walk-in Hours

We have walk-in hours every week for patients who would like to have their hearing aids cleaned and checked. **The hours are Wednesdays 3:00 – 6:00 p.m. and Fridays 7:00 – 9:00 a.m.** We encourage our patients to come in during walk-in hours if their aids need a cleaning or are not functioning properly. **And just a reminder, if you would like your hearing aid program to be adjusted, you will need to call the office at 903-592-3666 and speak with Shannon or Marilyn to schedule an appointment.**

Send Our Newsletter to a Friend!

Name: _____

Address: _____

City, State, Zip: _____

Complete this form and mail to:
ENT Associates of East Texas
Hearing Aid & Balance Center
3413 Golden Road
Tyler, Texas 75701

**The highest compliment you can give our practice is
the referral of your family and friends!**

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